



Program Guide

ALL DEVICES MUST BE REGISTERED FOR SMART WIFI ACCESS

STEP 1 Connect to the Latitude Resident WIFI network with the password Hawkeyes*107

STEP 2 Click “I accept the terms” for the acceptable use policy and enter your email address.

STEP 3 Complete the registration for all devices.

**For detailed step by step instructions, see sheet below*

What Registering Does

Registering your devices allows them to communicate with one another over the network as well as providing you with additional usability and privacy.

Contact Support

Contact our support desk at 203.280.2029.

Email us at support@synergyfiber.com | Text us at 734.249.6005 | Chat Support at synergyfiber.com.

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Updated 7/23/20 *Subject to Change*



Scan me to set up your TV!
setupmytv.synergyfiber.com



WIFI & PASSWORDS

RESIDENT WIFI

SSID: Latitude Resident

Password: Hawkeyes*107

(must register devices first, see above)

1

CONNECT TO THE LATITUDE RESIDENT WIFI NETWORK WITH THE PASSWORD: Hawkeyes*107

2

YOU WILL BE REDIRECTED TO AN ACCEPTABLE USE POLICY. CLICK "I ACCEPT THE TERMS" OF THE ACCEPTABLE USE POLICY.

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Please enter your email

ACCEPTABLE USE POLICY

By accepting this agreement, you are subject to the terms, conditions and provisions of the applicable Service Level. Synergy Broadband may cooperate with legal authorities and/or third parties in the investigation of any suspected or alleged crime or civil wrongdoing by you in connection with the Services. Synergy Broadband reserves the right to suspend or terminate an account for any actual or threatened violation of this AUP, the Terms and Conditions, and/or the Service Level Agreement, or take other action as deemed appropriate by Synergy Broadband in its sole discretion. Synergy Broadband assumes and expects you to have a basic knowledge of how the Internet functions, the types of uses that are generally acceptable, and the types of uses that must be avoided.

The following constitute violations of this AUP:

Illegal Use
Using the Services to transmit any material by any manner that violates any applicable law, or any rules or regulations promulgated thereunder, or any treaty or tariff (including transmitting obscene materials, intentionally spreading computer viruses, gaining unauthorized access to private

I accept the terms

If you have questions about this page, contact your local support staff for assistance. Please provide the following information:

3

AFTER YOU ACCEPT THE TERMS, YOU WILL BE REQUIRED TO ENTER YOUR EMAIL ADDRESS AND CLICK CONTINUE.

synergyfiber

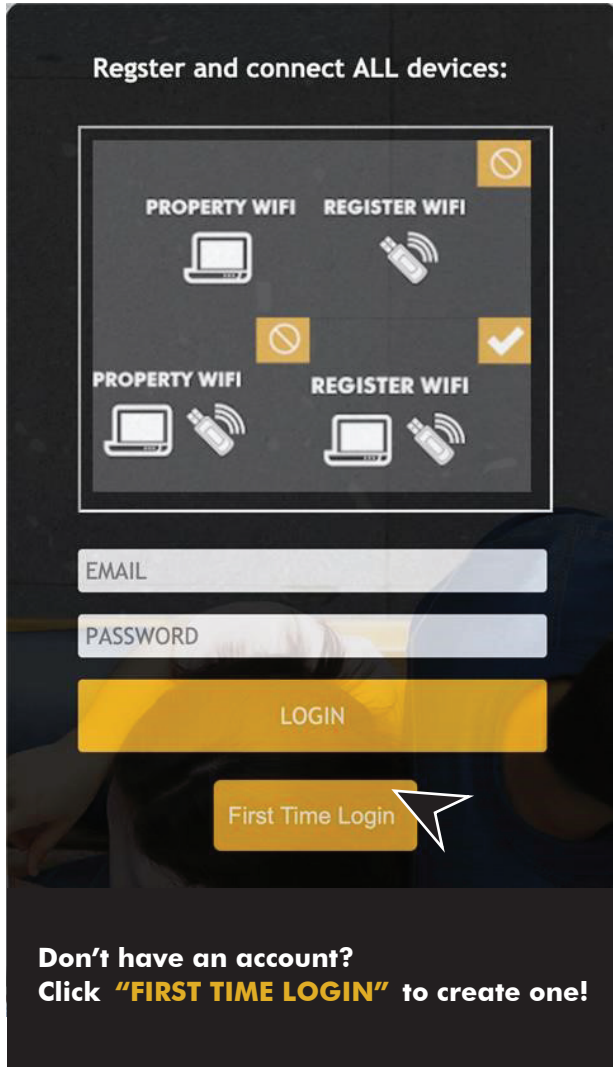
Please enter your email

EMAIL

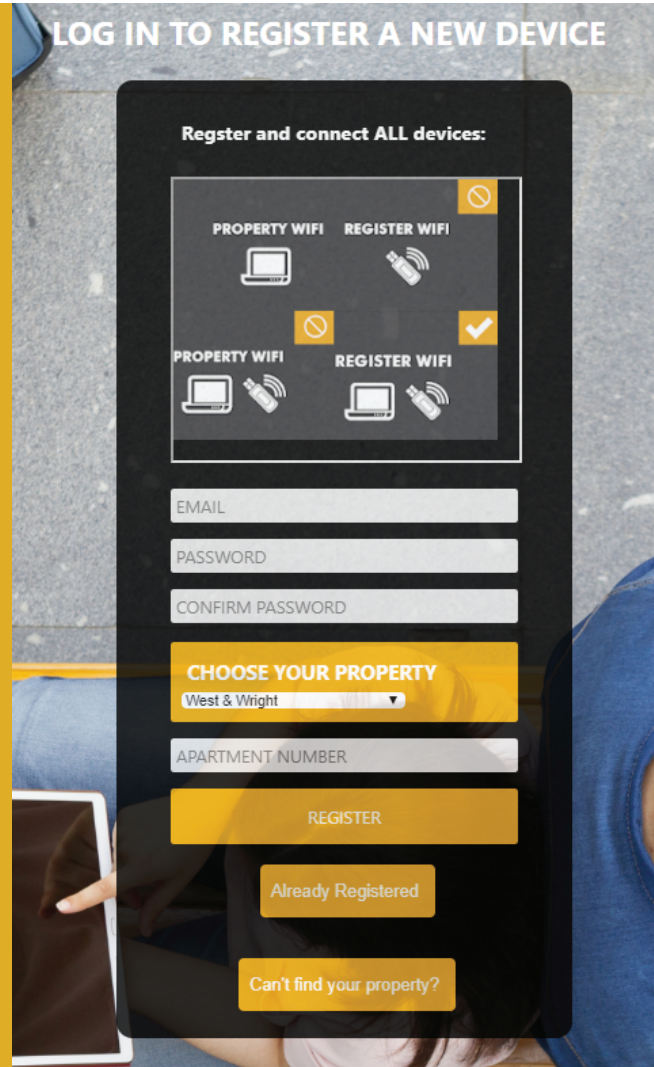
Continue

4

YOU WILL BE REDIRECTED TO REGISTER.SYNERGYWIFI.COM WHERE YOU CAN REGISTER ALL OF YOUR DEVICES. COMPLETE THE REGISTRATION.

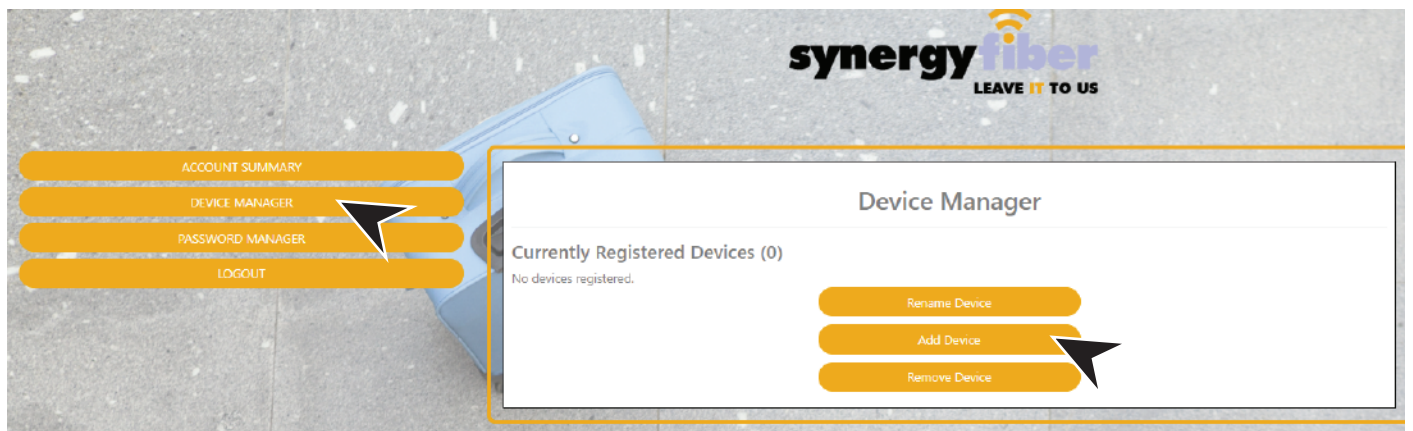


TO CREATE ACCOUNT



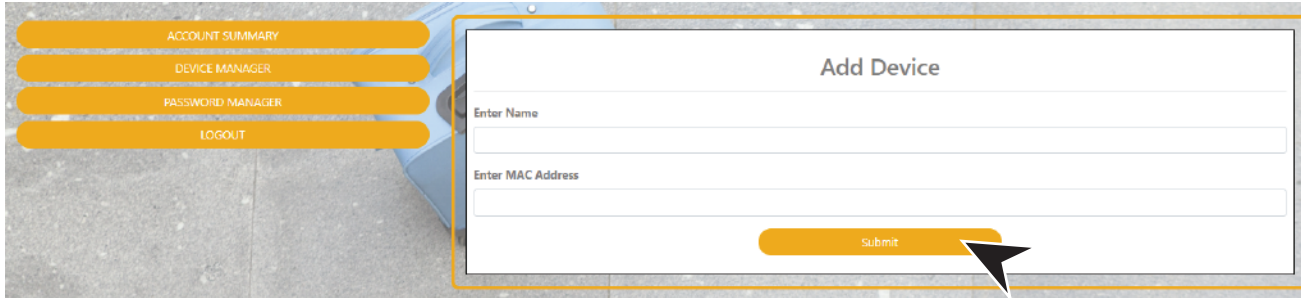
5

GO TO DEVICE MANAGER IN YOUR DASHBOARD TO ADD DEVICES



6

ENTER DEVICE NAME AS WELL AS ITS MAC ADDRESS



EXAMPLES OF WHAT A MAC ADDRESS MAY LOOK LIKE:

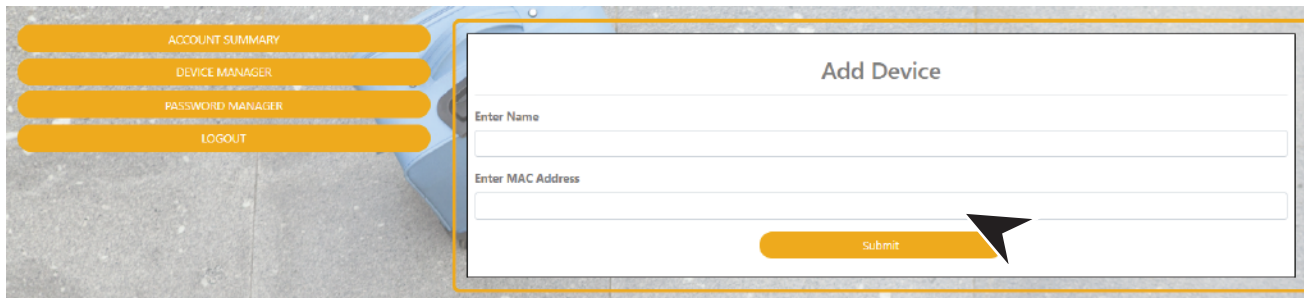
00-17-ab-5a-6e-f5 OR 10:AE:60:60:60:60

NEED HELP FINDING YOUR MAC ADDRESS? GO TO:

<https://www.synergyfiber.com/documents/MAC-Address-Guide.pdf>

7

CONTINUE ADDING ALL YOUR DEVICES



8

FINISH BY CONNECTING ALL DEVICES TO RESIDENT WIFI "LATITUDE RESIDENT"



CONNECT ALL DEVICES TO "LATITUDE RESIDENT"

THAT'S IT! YOU'RE ON THE NETWORK. IF YOU NEED TO ADD A DEVICE IN THE FUTURE, LOG BACK INTO REGISTER.SYNERGYWIFI.COM AND FOLLOW STEPS FOR ADDING YOUR DEVICE ABOVE.